

# FREQUENTLY ASKED QUESTIONS



*A Partnership between NCTC and Warren RECC*

-  **WHY ARE YOU DOING THIS?**  
NCTC and Warren RECC are both committed to helping close the digital divide in our portion of rural America. We've heard your concerns about wanting access to high-speed internet and are jointly working to provide members with blazing-fast internet over a fiber optic network.
-  **WHAT IS THE PROJECT?**  
The project is a cooperative effort to provide residents and businesses within a pilot area in Warren County with lightning-fast fiber optic internet from NCTC powered by Warren RECC.
-  **WHY DO I WANT FIBER?**  
Fiber is the fastest and most reliable internet connection available. Speeds of up to 1 gig are possible (that's 1,000 Mbps, or megabits per second), with enough bandwidth to power your whole business or household. Internet over fiber helps businesses operate efficiently and competitively. It powers advances in health care and education. It even enhances entertainment with ultra-fast video streaming (no buffering) and gaming (no lag).
-  **WHAT WILL BE THE ROLE OF EACH PARTNER?**  
Warren RECC will be building the fiber network, and NCTC will provide the high-speed internet connection.
-  **HOW DO I FIND OUT IF I AM IN THE PILOT AREA?**  
NCTC and Warren RECC have identified a pilot area consisting of 800 homes and businesses in Warren County. Visit [fiberforwarren.com](http://fiberforwarren.com) to find out if you are in the pilot area.
-  **WHAT INTERNET SPEEDS WILL BE OFFERED?**  
NCTC will offer internet speeds of 100 Mbps, 300 Mbps, 500 Mbps and 1 Gbps (1,000 Mbps).
-  **FROM WHOM WILL I ACTUALLY BE BUYING MY INTERNET SERVICE?**  
NCTC will be your internet service provider.
-  **HOW SOON WILL THIS HAPPEN?**  
Planning and engineering activities have already begun. Construction is expected to begin in late 2019, with service available in 2020. More announcements will be made as the project develops to keep members informed.
-  **ARE MY ELECTRIC PAYMENTS GOING TO PAY FOR OTHERS TO RECEIVE INTERNET?**  
No. A key requirement is that the pilot program must pay for itself.
-  **HOW CAN I HELP MAKE THIS SUCCESSFUL AND HELP EXPAND THE AREAS SERVED?**  
Every person who signs up for lightning-fast fiber optic internet from NCTC, powered by Warren RECC, moves us closer to meeting our pilot goals of having the service cover its costs. If the pilot area is successful, we plan to expand the offering to other areas within Warren County. So rally your friends and neighbors in the pilot area. Once you sign up for service with NCTC, be sure to let your neighbors know and encourage them to sign up as well.
-  **I CAN'T WAIT. WHAT DO I DO?**  
When construction is finalized, NCTC will begin installations. Visit [fiberforwarren.com](http://fiberforwarren.com) to stay informed about the progress and to let us know you want blazing-fast fiber internet from NCTC, powered by Warren RECC.



[WWW.FIBERFORWARREN.COM](http://WWW.FIBERFORWARREN.COM)